| REPORT NAME   | TOTAL | Total<br>Recommended<br>Matches<br>(See Note 1) | Not<br>Recommended<br>(see Note 2) | CLEARED | Work IN<br>Progress | COMMENTS   | CASE<br>PROVEN<br>NO. & (£) | TARGET<br>COMPLETION<br>DATES |
|---|-------|---|------------------------------------|---------|---------------------|--|-----------------------------|-------------------------------|
| Blue Badge  |       |   |                                    |         |                     |  |                             |                               |
| Blue Badge Parking Permit to Blue<br>Badge Parking Permit | 8     | 4   | 4                                  | 7       | 0                   | 3 system or<br>process errors<br>identified and<br>corrected.                  |                             |                               |
| Blue Badge Parking Permit to<br>DWP Deceased              | 205   | 180   | 0                                  | 205     | 0                   | See Note 3.<br>85 system or<br>process errors<br>identified and<br>corrected.  |                             |                               |
| Concessionary Travel Passes                               |       |   |                                    |         |                     |  |                             |                               |
| Concessionary Travel Passes to<br>DWP Deceased            | 591   | 591   | 0                                  | 591     | 0                   | See Note 3.<br>199 system or<br>process errors<br>identified and<br>corrected. |                             |                               |
| Creditors   |       |   |                                    |         |                     |  |                             |                               |
| Duplicate Creditors by address detail                     | 66    | 0   | 66                                 | 0       | 0                   |  |                             |                               |
| Duplicate Creditors by bank account number                | 74    | 0   | 74                                 | 0       | 0                   |  |                             |                               |

| REPORT NAME   | TOTAL | TOTAL<br>RECOMMENDED<br>MATCHES<br>(SEE NOTE 1) | Not<br>Recommended<br>(see Note 2) | CLEARED | Work IN<br>Progress | COMMENTS               | CASE<br>PROVEN<br>NO. & (£) | TARGET<br>COMPLETION<br>DATES |
|---|-------|---|------------------------------------|---------|---------------------|------------------------|-----------------------------|-------------------------------|
| Duplicate Creditors by creditor name  | 46    | 0   | 46                                 | 1       | 0                   |                        |                             |                               |
| Duplicate Creditors by creditor reference   | 44    | 44  | 0                                  | 44      | 0                   | All matches completed. |                             |                               |
| Duplicate records by amount and creditor reference  | 656   | 140   | 516                                | 140     | 0                   | See Note 3.            |                             |                               |
| Duplicate records by invoice<br>number and amount but different<br>creditor reference and name                        | 29    | 2   | 27                                 | 2       | 0                   | See Note 3.            |                             |                               |
| Duplicate records by name,<br>invoice number and amount but<br>different creditor reference                           | 3     | 1   | 2                                  | 1       | 0                   | See Note 3.            |                             |                               |
| Duplicate records by postcode,<br>invoice amount but different<br>creditor reference and invoice<br>number and date   | 3     | 0   | 3                                  | 0       | 1                   |                        |                             |                               |
| Duplicate records by postcode,<br>invoice date and amount but<br>difference creditor reference and<br>invoice number. | 4     | 0   | 4                                  | 4       | 0                   | All matches completed. |                             |                               |
| Duplicate records by reference, amount and creditor reference   | 22    | 0   | 22                                 | 0       | 0                   |                        |                             |                               |
| VAT overpaid  | 1631  | 1063  | 568                                | 1078    | 3                   | See Note 3.            |                             |                               |

| REPORT NAME   | TOTAL | TOTAL<br>RECOMMENDED<br>MATCHES<br>(SEE NOTE 1) | Not<br>Recommended<br>(see Note 2) | CLEARED | Work IN<br>Progress | COMMENTS   | CASE<br>PROVEN<br>NO. & (£) | TARGET<br>COMPLETION<br>DATES |
|---|-------|---|------------------------------------|---------|---------------------|--|-----------------------------|-------------------------------|
| Housing Benefit Matches                                   |       |   |                                    |         |                     |  |                             |                               |
| Housing Benefit Claimants to<br>Amberhill Data            | 10    | 0   | 10                                 | 5       | 0                   |  |                             |                               |
| Housing Benefit Claimants to<br>Housing Benefit Claimants | 57    | 18  | 39                                 | 14      | 2                   | See Note 3.<br>1 system or<br>process error<br>identified.<br>See Note 6.<br>2 full fraud<br>investigations<br>underway. |                             |                               |
| Housing Benefit Claimants to<br>Housing Tenants           | 74    | 45  | 29                                 | 19      | 0                   | See Note 3.  |                             |                               |
| Housing Benefit Claimants to In-<br>Country Immigration   | 2     | 1   | 0                                  | 2       | 0                   | All matches completed.   |                             |                               |
| Housing Benefit Claimants to<br>Insurance Claimants       | 2     | 1   | 0                                  | 2       | 0                   | 1 system or<br>process error<br>identified.  |                             |                               |
| Housing Benefit Claimants to<br>Market Traders            | 5     | 0   | 5                                  | 0       | 0                   |  |                             |                               |

| REPORT NAME   | TOTAL | TOTAL<br>RECOMMENDED<br>MATCHES<br>(SEE NOTE 1) | Not<br>Recommended<br>(SEE Note 2) | CLEARED | Work IN<br>Progress | Comments   | CASE<br>PROVEN<br>NO. & (£)                              | TARGET<br>COMPLETION<br>DATES |
|---|-------|---|------------------------------------|---------|---------------------|--|--|-------------------------------|
| Housing Benefit Claimants to<br>Payroll                   | 505   | 92  | 413                                | 3       | 1                   | All recommend<br>matches<br>completed apart<br>from 1 awaiting<br>claim<br>recalculation   |  |                               |
| Housing Benefit Claimants to<br>Pensions                  | 1256  | 146   | 1110                               | 8       | 4                   | See Note 6.<br>4 full fraud<br>investigations<br>underway.<br>4 system or<br>process errors<br>resulting in<br>recoverable<br>overpayments of<br>£29,676.13 being<br>identified. | 1 Fraud<br>proven<br>overpay<br>ment of<br>£3,304.<br>41 |                               |
| Housing Benefit Claimants to<br>Personal alcohol licences | 29    | 14  | 15                                 | 0       | 0                   | See Note 4.  |  |                               |
| Housing Benefit Claimants to Right to Buy                 | 18    | 1   | 17                                 | 5       | 3                   | See Note 6.<br>3 full fraud<br>investigations<br>underway.   |  |                               |
| Housing Benefit Claimants to Student Loans                | 155   | 60  | 95                                 | 23      | 6                   |  |  |                               |

| REPORT NAME                                     | TOTAL | TOTAL<br>RECOMMENDED<br>MATCHES<br>(SEE NOTE 1) | Not<br>Recommended<br>(see Note 2) | CLEARED | Work IN<br>Progress | Comments   | CASE<br>PROVEN<br>NO. & (£) | TARGET<br>COMPLETION<br>DATES |
|---|-------|---|------------------------------------|---------|---------------------|--|-----------------------------|-------------------------------|
| Housing Benefit Claimants to<br>Taxi Drivers    | 184   | 37  | 147                                | 0       | 0                   | See Note 4.  |                             |                               |
| Housing Benefit Claimants to UK<br>Visas        | 2     | 1   | 1                                  | 0       | 0                   | See Note 4.  |                             |                               |
| Housing Benefit Claimants to Waiting List       | 45    | 0   | 45                                 | 0       | 0                   |  |                             |                               |
| Housing Tenants                                 |       |   |                                    |         |                     |  |                             |                               |
| Housing Tenants to Housing<br>Benefit Claimants | 19    | 9   | 10                                 | 11      | 2                   | 2 system or<br>process errors<br>identified.           |                             |                               |
| Housing Tenants to Housing<br>Tenants           | 23    | 11  | 12                                 | 15      | 6                   | 2 system or<br>process errors<br>identified.           |                             |                               |
| Housing Tenants to In-Country<br>Immigration    | 1     | 0   | 1                                  | 1       | 0                   | All matches completed.                                 |                             |                               |
| Payroll Matches                                 |       |   |                                    |         |                     |  |                             |                               |
| Payroll to Creditors                            | 30    | 16  | 14                                 | 0       | 0                   | See Note 4.  |                             |                               |
| Payroll to Housing Benefit<br>Claimants         | 1     | 0   | 0                                  | 1       | 0                   | Match occurred<br>due to Audit<br>Commission<br>error. |                             |                               |

| REPORT NAME                                       | TOTAL | TOTAL<br>RECOMMENDED<br>MATCHES<br>(SEE NOTE 1) | NOT<br>RECOMMENDED<br>(SEE NOTE 2) | CLEARED | Work in<br>Progress | Comments   | CASE<br>PROVEN<br>NO. & (£) | TARGET<br>COMPLETION<br>DATES |
|---|-------|---|------------------------------------|---------|---------------------|--|-----------------------------|-------------------------------|
| Payroll to Payroll                                | 37    | 1   | 36                                 | 33      | 2                   | See Note 3.  |                             | 30/11/2013                    |
| Payroll to Pensions                               | 4     | 0   | 4                                  | 0       | 0                   |  |                             |                               |
| Personal Budgets (Pilot Exercise                  | e)    |   |                                    |         |                     |  |                             |                               |
| Personal Budgets to Housing<br>Benefit Claimants  | 114   | 0   | 114                                | 112     | 0                   | Report closed<br>due to<br>Government<br>guidance.   |                             |                               |
| Personal Budgets to Payroll                       | 1     | 0   | 1                                  | 0       | 0                   | See Note 5.  |                             | 31/10/2013                    |
| Personal Budgets to Pensions                      | 16    | 0   | 16                                 | 0       | 0                   | See Note 5.  |                             | 31/10/2013                    |
| Personal Budgets to Personal<br>Budgets           | 8     | 0   | 8                                  | 0       | 0                   | See Note 5.  |                             | 31/10/2013                    |
| Personal Budgets to Taxi Drivers                  | 1     | 0   | 1                                  | 0       | 0                   | See Note 5.  |                             | 31/10/2013                    |
| Private Residential Care Homes                    |       |   |                                    |         |                     |  |                             |                               |
| Private Residential Care Homes<br>to DWP Deceased | 57    | 9   | 48                                 | 57      | 0                   | 1 system or<br>process error<br>resulting in<br>recoverable<br>overpayments of<br>£3,000.00 being<br>identified. |                             |                               |

| REPORT NAME                                  | TOTAL | TOTAL<br>RECOMMENDED<br>MATCHES<br>(SEE NOTE 1) | Not<br>Recommended<br>(see Note 2) | CLEARED | WORK IN<br>PROGRESS | COMMENTS  | CASE<br>PROVEN<br>NO. & (£) | TARGET<br>COMPLETION<br>DATES |
|--|-------|---|------------------------------------|---------|---------------------|---|-----------------------------|-------------------------------|
| Right to Buy                                 |       |   |                                    |         |                     |   |                             |                               |
| Right to Buy to Housing Benefit<br>Claimants | 16    | 16  | 0                                  | 5       | 11                  | Note 6<br>This report links<br>to Housing<br>Benefit to Right to<br>Buy.<br>3 full fraud<br>investigations<br>underway. |                             |                               |
| Taxi Drivers                                 |       |   |                                    |         |                     |   |                             |                               |
| Taxi Drivers to UK Visas                     | 2     | 0   | 2                                  | 0       | 0                   |   |                             |                               |

Note 1: 'Total Recommended' are those matches identified by the Audit Commission as being recommended for investigation across High, Medium and Low categories.

Note 2: 'Not Recommended' as they are not a recommended match they will not generally be investigated.

Note 3: 'All recommended matches completed' are those which have been recommended by the Audit Commission to be investigated, normally in the high level category.

Note 4: No high level recommended matches so no action will be taken on report.

Note 5: 'Report not actioned' means that none of the data matches in that category have been reviewed at the time of reporting.

Note 6: Cases currently under investigation or awaiting response from external body i.e. DWP, Other Local Authorities & court hearings.

Note 7: Unable to review in the foreseeable future due to staff resource issues.